

How do I access my Dental or Vision ID Card electronically?

Go to www.ameritas.com and select Account Access in the top Right corner.

1. Select Dental/ Vision/Hearing
2. Under login select Customer (member) login

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Account Access

1 Dental/Vision/Hearing

2 **Login**

Customer (Member) Login Provider Login
Customer (Member) Login - NY Provider Login - NY

3. If you have previously registered, use your existing credentials. If you forgot your password, utilize the password assistance.
4. If you are a First-Time User, select Register Now. You will create your username and password along with security question. Once logged in, you will Link you SSN to your account.
5. If you elected Dental, select Dental on the top left, select ID card and from there, you will enter in your SSN to link the account and select Submit. If Vision, Select the Vision.

Home Dental Vision Contact Us

IMPORTANT: Access to and use of this system is strictly limited to authorized users only. It is unlawful to misrepresent yourself as another person in order to gain access to this system for any purpose. Any such unauthorized access or use may be subject to prosecution.

Level 2 - Protected Health Information - for members only - To initially access your Level 2 account please enter either your Social Security Number or Member ID or provide a Claim Number and Source Code. Please do not enter dashes or spaces. We ask for this information one time only to maintain your privacy and security. If you are not the member you are not authorized to access protected health information for yourself or any covered dependents. The member is defined as the primary insured person who has completed eligibility requirements and elected to enroll in the plan. Eligible dependents enrolled in the members plan are considered Covered Dependents.

Please do not enter dashes or spaces for any fields. Example 555555555.

SSN or Member ID Claim #

Member ID numbers that are less than 9 digits must include leading zeros. Example 000123456

Your Member ID may be found on your ID card. If you did not receive an ID card or the ID card is not personalized, please enter your Social Security Number.

SSN or Member ID:

6. Once you have your account set up, you can come back in and access your ID Cards, Claims, remaining benefits, etc. at any time.

Notes:

- If you need to locate a provider, you will be asked to select a network – you will need to select Classic (PPO). If you have any problems registering, please contact Ameritas directly at 800-487-5553

Coverage for coronavirus testing and treatment

For all of the Fusion health plan members, Blue Cross and Blue Shield of Nebraska will cover, with no cost share, the appropriate medically necessary diagnostic testing for COVID-19, where it is not covered as part of the Public Health Service response, and ensure patient testing and any subsequently needed care are done in close coordination with federal, state and public health authorities.

Coverage for prescription medications

Effective immediately, Blue Cross Blue Shield of Nebraska is increasing access to prescription medications by waiving early medication refill limits on 30-day prescription maintenance medications (according to the terms of the member's plan). We also encourage members to use their plan's 90-day mail order benefit through Alliance Rx (Walgreens+Prime). To access this resource please go to: <https://www.walgreens.com/rx-settings/home-delivery-pharmacy>

Patients will not be liable for additional charges that stem from obtaining a non-preferred medication if the preferred medication is not available due to shortage or access issues.

Coverage for telehealth visits

Starting Monday, March 16, 2020, Blue Cross and Blue Shield of Nebraska will cover, with no cost share to the member, the cost of all telehealth visits until further notice. This expanded coverage applies to all types of health plans, including high deductible health plans, regardless of whether or not the member's plan currently offers benefits for telehealth.

For Questiond on telehealth, you may contact the Fusion Benefits Department or Blue Cross Blue Shield's telehealth services department at 855-818-3627. Nebraskablue.com/telehealth the service key is BCBSNE

How do I access my Medical ID Card or Medical Claim information electronically?

Please register or log into your account on [MyBlue](#). You will need your Member ID number to register, please reach out to Fusion benefits to obtain this number if you do not already have it. Once you register, you will have the ability to get an electronic copy of your card, look at any claims that have been submitted, find a provider that is in network (Network Blue) & so much more.

You may also download the App on your phone: **MyBlue Nebraska** to access these benefits via your phone. If you have any problems registering, please contact BCBS directly at 844-201-0763